

▶▶ Technical Document

How to convert an EVAL license into a licensed install?

If you have installed an Evaluation copy of NetSupport Manager or NetSupport School and have now purchased a License, which you wish to apply, there are two ways to do this:

1) Reinstall NetSupport and enter the license details

You can re install NetSupport and enter the License details during the installation

2) Run the NetSupport License Manager

- Run PCILIC.EXE from the folder that NetSupport is installed to.
- The dialog box shown below will be displayed

NetSupport License Manager

General | Advanced | Defaults | Enforce

Enter the license information exactly as it appears on your License Certificate.

Licensed to: PRODUCTIVE COMPUTER INSIGHT

Maximum Clients: 200 (0 for unlimited)

Serial Number: PCIGROUP

Expiry Date: 20 Apr 2003

Enable OS/2 Support

Authorisation Key: 0x80e152d5

Generate Cancel

- Enter the new license details exactly as they appear on your license certificate into the General tab.

Note: The values are CASE Sensitive.

- Once you have entered the license details Press the {Generate} button to complete the license update.

Further Information

If you require any further information regarding NetSupport Manager, you can contact the NetSupport Technical Support Team using the following details:

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